

WHAT IS A LINKER?

Your Linker is the main person who you know and trust. They are there to help you get the support you need. They are generally the first person you call when you need help.



A BETTER EXPERIENCE FOR YOU

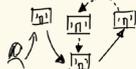
BEFORE



A service offers Fiona their help. However, she isn't looking for that particular help.



The service can't provide what she needs, so they tell her to try somewhere else



Fiona goes from service to service on her own, retelling her story until she finally finds the right place

AFTER



A service offers Fiona their help. However, she isn't looking for that particular help.



Before she leaves, a Linker discusses with Fiona what she needs. He organises for her to go straight to the right place



Fiona gets the right help for her family and the Linker contacts Fiona to make sure she got the help she needs.

YOUR LINKER WILL...

Listen to you - like a good GP, your Linker will listen to what is happening for you, and will work with you to decide what the best thing to do next is.

Help you with referrals - if they need to refer you to someone else they will help you make that referral and will make sure you understand and are happy with what is happening.

Check in with you - Your Linker will check in with you to find out how things are going and if you're not happy with the help you're getting, they will work with you to find other options.

THE LINKER NETWORK ENABLES...

Lots of organisations to work together to better support people in the community.

Your Linker is part of the Linker Network of services. Everyone in the Linker Network is working together to make it easier for people to get to the right help at the right time.

Wherever you see this logo you should expect to have the same positive experiences everytime, everywhere.



As Linkers, we are committed to supporting people in our community and we are committed to making the support something that really helps.

Your Linker is

Name

Number

Organisation

What's going to happen next?



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www.linker.org.au